

# ORIENTATION

## ERASMUS WORLDWIDE INCOMING STUDENTS

Spring Semester  
A.Y 2023/2024



UNIVERSITÀ  
di **VERONA**

We are here to assist **you!**



ISU - International Students Union

We are an outsourcing company that provides management consulting and services under the supervision of Verona University.

All services are free of charge.



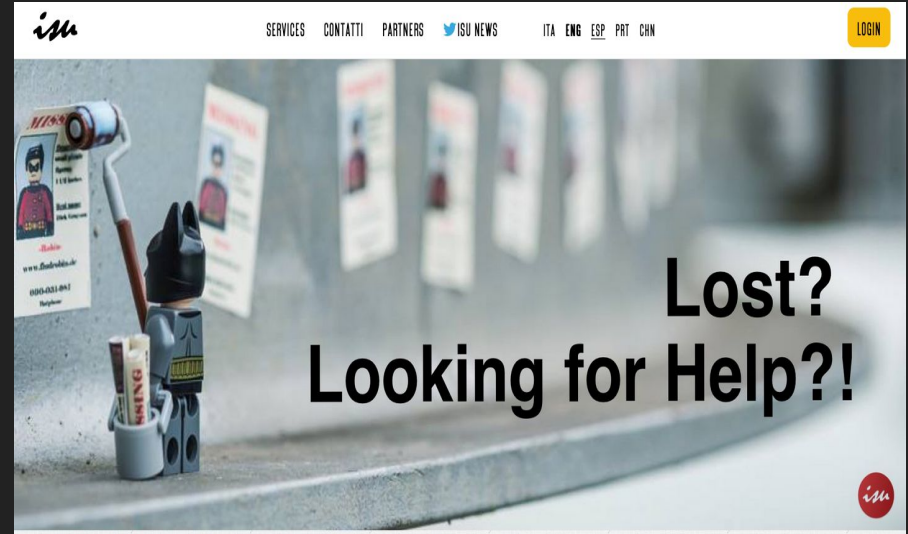
DEDICATED



TRUSTABLE



STAFF



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# OUR TEAM

We can seem quite casual on the surface, but underneath we're true professionals – dedicated to our craft. From our hometown of Verona, we work with students and researchers around the world — we're used to waking up early, or staying up late to speak with our students.



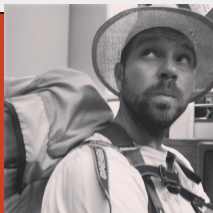
**IGOR**

Managing Director  
&  
Area Accommodation



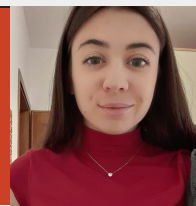
**MARA**

Area Welcome  
Services &  
Immigration



**ANDRES**

Managing Director  
&  
Area Legal



**SARA**

Area Welcome  
Services &  
Immigration

# HOW TO GET ACCESS TO OUR SERVICES

Facilitating access and making better and more efficient our services is a priority for us

<https://www.isu-services.it>



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# OUR SERVICES



**FISCAL CODE**



**HOUSING**



**STAY PERMIT**



**HEALTH  
INSURANCE  
BANK  
ACCOUNT**

# FISCAL CODE

The Italian fiscal code card, officially known as Italy's "Codice Fiscale", is the tax code card in Italy, similar to a Social Security Number (SSN) card in the United States. The tax code in Italy is an alphanumeric code of 16 characters. To receive your fiscal code please access to ISU PORTAL OR COME TO OUR OFFICE during the working time  
Useful for:

- tenancy agreement
- bank account
- sim card
- internship



# HOUSING

DO YOU HAVE A HOUSE CONTRACT?

Regular and registered tenancy agreement

- Notify the landlord about the conditions of the apartment within 10 days

Every time you pay with cash ask for a payment receipt

Did you sign the house contract yet?

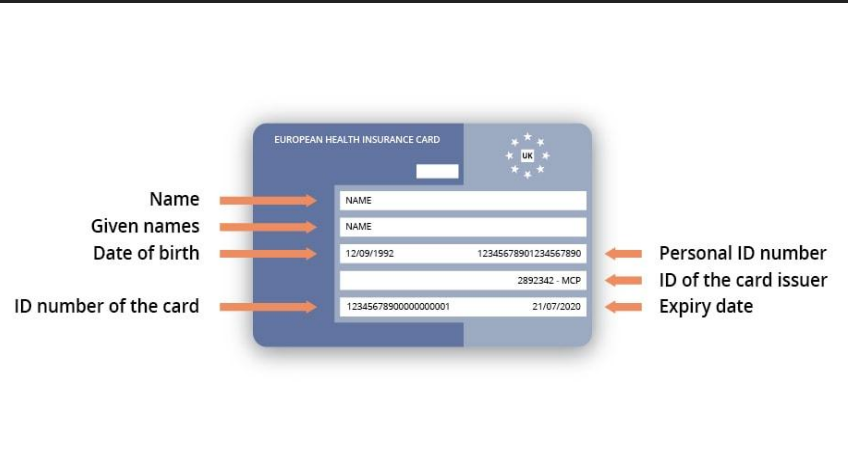


# HEALTH INSURANCE FOR EU STUDENTS

Public Service:

ERASMUS EU students must bring the EHIC (European Health Insurance CARD) with them in order to qualify for the services provided by the Italian Health Service.

The EHIC card must be requested from your home country's health service before you leave. This card will entitle you to free medical assistance, i.e. day hospital care, hospital treatment and prescriptions.





# HEALTH INSURANCE FOR NON EU STUDENTS

Private Insurance Policy:

NON-EU STUDENTS

Reciprocal Health Care Agreement:

Valid only for students from BRASIL and AUSTRALIA

REFER TO your policy section: terms and conditions

A Reciprocity form is required



# STAY PERMIT NON EU STUDENTS

## ARRIVAL

01

### DOCUMENTS FOR THE PERMIT OF STAY

- 1 FRONT PAGE OF YOUR PASSPORT
- 2 YOUR VISA
- 3 ENTRY STAMP
- 4 UNIVERSITY CERTIFICATION  
"Attestazione" or INVITATION LETTER
- 5 HEALTH INSURANCE
- 6 HOUSE AGREEMENT

## POST OFFICE

## ISU OFFICE BY PREVIOUS APPOINTMENT

### PROCEDURE COSTS

- 102.00 Euros to pay at post office (cash or credit card)
- + 16.00 Marca da Bollo (cash only)

02



# GOOD TO KNOW LIVING IN VERONA

## PRIVATE HOUSING

- double room 280-300€ utilities excluded
- single room 350 - 400€ utilities excluded

BUS TICKET - 1.50€  
PERMIT OF STAY 120€



You can find us at:

[univr@internationalwelcomedesk.it](mailto:univr@internationalwelcomedesk.it)  
[accommodation@isu-services.it](mailto:accommodation@isu-services.it)

Via Campofiore 19/ A

Monday to Friday

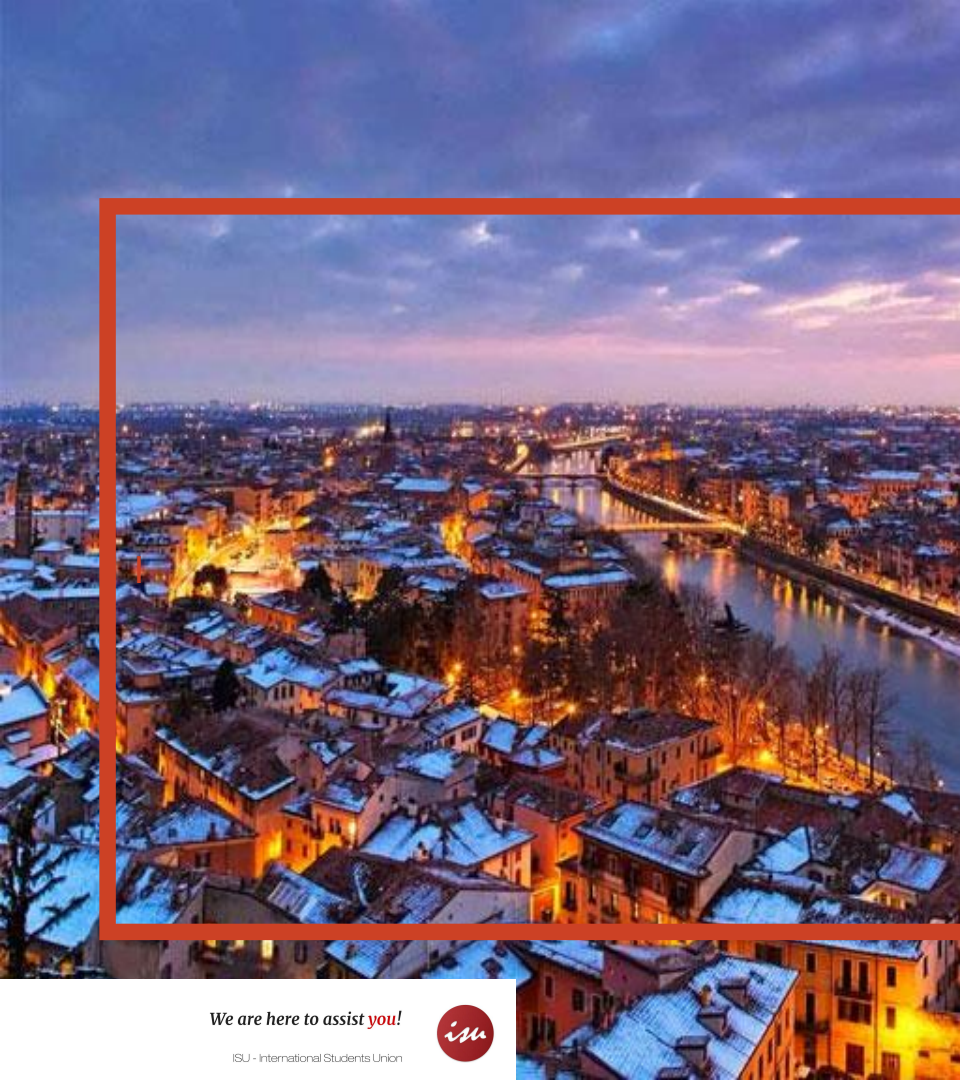
09:30 am - 1:00 pm

Telephone: +39 045 800 3198

Whatsapp: +39 327 000 6543

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**ISU SERVICES  
OPENING TIME**



ENJOY YOUR  
STAY  
IN VERONA!

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